

São Paulo, August, 2020

**Re: Container Service Charge (Repair Coverage Fee)**

Dear Valued Customer,

Please be informed that Container Service Charge has been implemented to be charged per box from Consignee as from the first booking with ONE, as follows:

Charge	Code	Per	Per (Description)	Currency	Fee	POD	Effective
CONTAINER SERVICE CHARGE	CVC	BX	PER CONTAINER	USD	Check current value	Brazil	FIRST BOOKING WITH ONE

By implementing this fee, customers can return the Empty Containers at ONE's Depots in damaged condition (up to USD 250 repair expenses). The main purpose here is to speed up the equipment return process at terminal once it eliminates the bureaucracy customers used to face at the gate before, such as, letter of guarantees, payments in cash, etc.

**DETAILS:**

- Fee and Coverage Amount.
  - Fee: Check current value
  - Coverage of Repair Cost: up to USD 250
- Below conditions are not covered by the **Container Service Charge**. Therefore, it must be under customer responsibility.
  - Remove labels marks/cargo debris;
  - Washing/cleaning;
  - Lost/stolen or not returned by any reason;
  - Missing or stolen parts of reefer equipment.

**IMPORTANT:**

In case of any container returned in damaged condition over USD 250 total repair costs, customer should sign the [TRA](#) for Equipment Damage (available in our website) and send it to e-mail: **BR.TPC@one-line.com**.

Total of USD 250 will be deducted from the total amount incurred and customer will pay for the balance.

If you have any questions, please contact your ONE Sales Representative.

Best Regards,

OCEAN NETWORK EXPRESS (LATIN AMERICA) AGÊNCIA MARÍTIMA LTDA.