

Sao Paulo, September 14, 2023

CX1 SERVICE - DRAFT RESTRICTIONS IN MANAUS PORT

Dear ONE Customer,

The Amazon River has been facing a severe drought which has reduced considerably the river's water volume. As a result, the container shipping capacity across the Amazon River is being reduced.

We are working to minimize the impact on CX1 service in order to keep serving Manaus during the severe drought at the Amazon River.

As such restrictions shall continue for the next months impacting the maritime sector and the logistics supply chain, it is important that companies be aware of maritime restrictions and take measures to mitigate their impacts.

We appreciate your understanding and we will continue to work to find the best solutions while we continue to update you on this situation.

Sincerely,

OCEAN NETWORK EXPRESS (LATIN AMERICA) AGENCIA MARITÍMA LTDA.