

Sao Paulo, October 13, 2023

UPDATES
CX1 SERVICE RESTRICTIONS AT THE PORT OF MANAUS

ONE Customer,

The shipping of **ONE's CX1** service has been impacted by the serious drought on the Amazon River. The low water levels compromise the navigability of ships and access to the Port of Manaus.

Without a precise estimate of improvements in the weather/natural conditions, **ONE** has been working on solutions for the vessels underway. At the moment, the vessels' statuses are as follows:

CX1 SERVICE - NEXT VESSELS	
VESSEL	STATUS
*MSC Samira III V. 0337S	Waiting in Itacoatiara (Amazonas, Brazil) since 2023/10/10.
Hansa Asia V. 0338S	Berthed at Santos Brasil Terminal, in Vila do Conde ETD VLD 2023/10/13, 19pm.
*MSC Hermes V. 0339S	Anchored in Macapa (Amapá, Brazil).
GSL Mercer V. 0340S	En route to Vila do Conde, ETA 2023/10/17, 10pm.
*MSC Weser V. 0341S	Berthed at Manzanillo (Panama), ETD 2023/10/14.

*Vessels not operated by ONE. We continue monitoring the status and action plans for movements. Information will be updated continuously.

Although the situation was caused by force majeure, we do apologize for the inconvenience and reinforce that our teams are still available for assistance via [ONE Chat](#).

New updates will be sent continuously.

Thank you for shipping with ONE.

OCEAN NETWORK EXPRESS (LATIN AMERICA) AGENCIA MARITÍMA LTDA.