

São Paulo, December 4, 2023

PANAMA CANAL SITUATION – ONE EXPORT SERVICES AFFECTED

ONE Client,

We would like to inform you **EC1** and **EC2 Services** will no longer cross the Panama Canal, because Vessel Operations are being affected by drought conditions.

The rotation of the cargoes to Asia will be changed and, additionally, we will suspend bookings acceptance to USEC (United States East Coast), until further notice.

Please check our contingency plan in detail below:

EXPORTS ONTO ONE'S EC1 AND EC2 SERVICES		
Destination	Contingency Plan	Effective
Asia (CSW Escope)	Via Rodman, Panama, connecting AX3 Service	Vessel GSL Mercer 0344N ETA VLD 23/Dec
USEC (LAN Scope)	Suspended untill further notice	Immediate Effect

Our teams are constantly working to address the situation and minimize as much as we possibly can the impact on our services and to our customers.

Please, if you have any questions, feel free to contact our ONE Team. We will keep you all informed of the progress through the Customer Advisories and on our website <https://la.one-line.com/en>

Thank you for shipping with ONE.

OCEAN NETWORK EXPRESS (LATIN AMERICA) AGÊNCIA MARÍTIMA LTDA.