

Sao Paulo, April 10, 2024

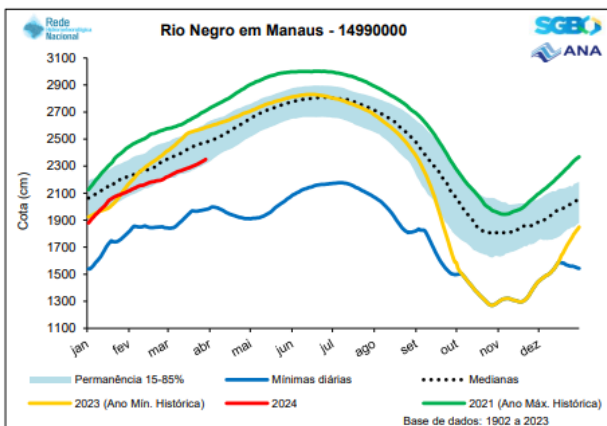
**ONE'S CX1 SERVICE
 SERVICE FROM/TO MANAUS IN 2024 - DROUGHT SITUATION**

ONE Customer,

ONE's **Caribbean Service 1 (CX1)** attending **Manaus** and **Vila do Conde**, both ports in the North Region in Brazil, is up and running to attend to your shipment needs.

In the face of the severe drought faced last year, the water levels remain below average, which could impact the navigability during the year, normally occurring in the dry season, in September. ONE is taking all necessary measurements together with its partners, to have the best plan in hand to assure the delivery of your cargo in 2024.

Below is the reference to the **Rio Negro in Manaus** indicating a warning signal for this year.



River level situation below average. Source: <https://www.sgb.gov.br/en/>

Monitor River levels of the Amazon Region	
“Agência Nacional de Águas” (ANA); https://www.gov.br/ana/pt-br/ ;	“Serviço Geológico do Brasil” (SGB) https://www.sgb.gov.br/en/ .

ONE's dedicated communication channel will soon be launched to keep you timely updated about the Dry Season in the region as well as ONE's Contingency Plans to be adopted in 2024. ONE's teams are always working to offer you the best service solutions. If you have any questions, do not hesitate to contact your ONE Sales Representative.

Thank you for shipping with **ONE**.
 OCEAN NETWORK EXPRESS (LATIN AMERICA) AGENCIA MARITÍMA LTDA.

Note: Check our schedule for upcoming departures and arrivals for CX1 Service at [ONE eCommerce](#) or request a quote anytime through our digital quotation platform [ONE Quote](#) upon your registration.